



*We are please to introduce James Burgess.*

James Burgess is the author of the international bestselling book **CHAOS**; *How Business Leaders Can Master the Power of Focus* and **"No Problem" Is The Problem**; *How to Attract and Retain Raving Fans*. He is a professional speaker and Founder of **FOCUS<sup>31</sup>** an international management consulting company for businesses from start-up to millions of dollars in Revenue.



James is a Fellow of the Institute of Canadian Bankers, an Accredited Associate of the Institute for Independent Business and a Personal Financial Planner. James is a Past-Director of the Newmarket Chamber of Commerce and Chair of the Chambers Business Excellence Awards for 3-consecutive years.

After graduating from the University of Toronto in 1983 with an Honors degree in Commerce and Economics, James joined the Canadian Imperial Bank of Commerce. James enjoyed 22 successful years with CIBC with the last 10 years as a senior leader of small business responsible for a portfolio of three quarters of a billion dollars with 30 direct reports, receiving the Chairman's Award on three separate occasions for performance excellence.

James founded **FOCUS<sup>31</sup>** in 2006 . **FOCUS<sup>31</sup>** enables business owners. **FOCUS<sup>31</sup>** programs; enable business owners to identify and focus on the right priorities, to think strategically and to improve the quality of their business decisions generating greater financial results through radical **FOCUS** on, and accountability for, the activities that will truly advance a business' success.

